

Privacy Policy

The James Isaac House is strongly committed to protecting the privacy of visitors to our website, our donors and subscribers to our mailing lists. This privacy policy describes what information we gather from you, how we use that information and what we do to protect it. We hope that this privacy policy is straightforward and clear, but if you have any questions about it, please e-mail us at info@tjhouse.org. In this policy, "The James Isaac House" refers to The James Isaac House staff, board members, cooperating attorneys, interns, volunteers and consultants, all of whom are bound by law or contract to keep information they receive as part of their assistance to The James Isaac House confidential. This web site, tjhouse.org ("site"), is operated on behalf of The James Isaac House ("The James Isaac House," "we," "us" and "our"). It is our policy to protect your Personal Information (as defined below) and to use it in accordance with this Privacy Statement.

Website Privacy Policy

The James Isaac House servers may record the numerical Internet protocol (IP) address of the computer you are using; the browser software you use and your operating system; the date and time you access our site; and the Internet address of the website from which you linked directly to our site. This information ("Non-Personal Information") does NOT identify you personally. We use this Non-Personal Information to monitor the effectiveness of our site and identify areas of interest and improvements. If you choose to use certain features and functions of the site, we ask you to provide certain personally identifiable information ("Personal Information"). By providing such information, you consent to our collection and use of it, as described in this Privacy Statement. We do not collect any Personal Information about you when you visit the site unless you give us that information. The Personal Information you provide includes information provided during any registration process, including contact information, such as your name, organization name, address and e-mail address, and information about your interests and preferences. Any Personal Information is stored securely at an off-site location.

Donation Privacy Policy

We may use third party suppliers and service providers to facilitate our services, and they may have access to Personal Information. In these cases we will restrict through written agreements how these suppliers or service providers may use or disclose the Personal Information to which they have access. From time to time we partner with third party companies to provide specific services to The James Isaac House. We may share your contact information and related data necessary for the third party to provide these services. Such third parties may not publicly publish or release your donation history with The James Isaac House and may only use this information for the purposes for which we have engaged these companies. If you wish to opt out of having your information included in any such transfer of data, you may contact us by e-mail at info@tjhouse.org or by phone at 301-334-1058 to be excluded. Please remember that, although we endeavor to select only reputable companies who share our commitment to customer privacy, we are in no way responsible for the actions or policies of these other organizations. Further, we may not be able to secure their compli-

ance with this privacy policy. Please note that we do not retain credit card information. If any credit card information is collected these credit card numbers are kept in a secure, offline location with our vendor and are processed in a secure online process where no credit card information is stored or transmitted using The James Isaac House computers. Our technical security measures include using industry standard 128bit encryption to secure the transfer of data between your browser and our payment processor vendor's servers. Although we will use all reasonable means to safeguard the privacy of your personal information, transmissions made via the Internet cannot be made absolutely secure. When our forms ask users to enter sensitive information (such as a credit card number), that information is encrypted and is protected with the best encryption method in the industry - Secure Sockets Layer (SSL). While on a secure page the lock icon on the bottom of Web browsers such as Firefox and Microsoft Internet Explorer becomes locked, as opposed to unlocked, or open.

Mailing List Privacy Policy

The James Isaac House maintains several mailing lists. There are a number of ways to subscribe to the The James Isaac House mailing lists, including submitting a form at our website or e-mailing us. You may remove your name from our e-mail list at any time by sending a request to info@tjihouse.org.

Publicly Sharing Your Comments and Stories

The James Isaac House often receives information from website visitors who have successfully participated in our programs and/or employed our resources. In certain instances, we would like to publicly share the comments and stories we receive by posting this information on our website. We will not, however, publicly share ANY information we receive on our website without first receiving the express consent of the individual who submitted the information. Furthermore, we will not post information in any way that specifically identifies the sender of that information unless the sender approves it.

Children

We do not knowingly collect any information from children under 13.

Compelled Disclosure

If we are required by law to disclose the information that you have submitted, we will attempt to provide you with notice (unless we are prohibited) that a request for your information has been made in order to give you an opportunity to object to the disclosure. We will attempt to provide this notice by e-mail, if you have given us an e-mail address or by postal mail if you have entered a postal address. We will independently object to overly broad requests for access to information about users of our site. If you do not challenge the disclosure request, we may be legally required to turn over your information.

Links

We provide links on The James Isaac House sites to other sites of interest. We do not endorse the content of these sites or guarantee that they will abide by this Privacy Statement. Your use of such linked sites is subject to the terms and conditions and privacy policies of the providers of those sites. We encourage our users to be aware when they leave our site and to read the privacy statements of each site that collects Personal Information.

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Providing and Receiving Information

You can always choose not to provide information or to opt-out of receiving communications from us at any time. We can be contacted at: e-mail: info@tjhouse.org, telephone: (301) 334-1058, mail: PO Box 2441 Mtn. Lake Park, MD 21550 USA

Changes to this Statement

We may amend this Privacy Policy at our discretion at any time. If we change this privacy policy in any substantial way, we will notify you by posting a notice of the change on our website. We will make an effort to send notice of the change to our users via e-mail, provided that we have your e-mail address on record as a patron, client, e-mail list subscriber, or other participant in our services. If you disagree with the terms of the amended policy, you may choose to discontinue subscribing to our services at any time by notifying us at info@tjhouse.org.

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Updates to Terms

The James Isaac House reserves the right to modify or amend its Terms of Use at any time, and from time to time. Any changes to the policy will be posted on this site.

Governing Law

These Terms and Conditions shall be construed, interpreted and performed exclusively according to the, excluding conflict of law rules, of the State of Ohio, United States of America. Any legal action with respect to any transaction must be commenced within one year after the cause of action has arisen.

Questions

Should you have any questions or concerns regarding The James Isaac House's Terms of Use, please contact us at info@tjihouse.org.